



الجائزة الوطنية
لسلامة المرضى
**National Patient
Safety Award**



المركز السعودي
لسلامة المرضى
**SAUDI PATIENT
SAFETY CENTER**

National Patient Safety Award

Submission Guidelines

Award overview

The Saudi Patient Safety Center (SPSC) established the annual National Patient Safety Award since 2018 , under the patronage of the Minister of Health and Chairman of the Saudi Patient Safety Center Board . It continues to be annual, recognizing novel and innovative applied projects and initiatives that have contributed to the Saudi Healthcare sector's goal of reducing patient harm and spreading new and creative ways of promoting or enhancing patient safety

Goal

To recognize successful patient safety innovations and best practices that act as role models and are widely distributed and used in healthcare facilities to promote an organizational culture that improves healthcare safety

The National Patient Safety Award Values



Innovation



Recognition



Fostering



Motivation

National Patient Safety Award Tracks 2023

This year's National Patient Safety Award is structured into eight tracks, each of which the applicant can apply for, and all entries must be relevant to patient safety.

Track 1

Excellency in
Patient Safety

Track 2

Engaging Patients
in Patient Safety

Track 3

Safe Maternity and
Newborn Care

Track 4

Medication
Without Harm

Track 5

Safe Surgery

Track 6

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties



Patient Safety Training

Track 7

الاختيار بحكمة
Choosing Wisely
Saudi Arabia



Choosing Wisely

Track 8

General Patient
Safety Track

1. Excellence in Patient Safety

Many patient safety initiatives have been implemented, resulting in substantial improvements. The development of the National Patient Safety Strategy is important for generating a shared vision for safer healthcare systems, learning, responding appropriately, and acting to reduce patient harm in alignment with the global movement for patient safety

The award in this track will recognize those making significant progress in improving patient safety strategies by implementing innovative programs or projects to achieve patient safety strategies at the organizational level aligned with the global movement in patient safety

Topics

- 1 Patient safety policy, strategy to eliminate avoidable harm in health care
- 2 Achievement in change management and pursuing patient safety culture
- 3 Implement and sustain patient safety incident reporting and learning systems
- 4 Integration of patient safety with technical programs and initiatives at the organization
- 5 Integrated care and partnership working in patient safety

2. Engaging Patients in Patient Safety

Patient and family engagement is integral to developing high-quality, integrated, and people-centered health services. Treating patients as partners in healthcare leads to significant gains in safety, patient satisfaction, and health outcomes. If the patients were actively involved in healthcare, they would be one of the main contributors to the safety of the healthcare system. In this context, "Engaging patients for patient safety" has been selected as the theme for World Patient Safety Day2023

The award in this track will recognize those making significant progress in improving patients' engagement for patient safety by implementing innovative programs, projects, strategies, or technology that actively engage patients in co-designing safety strategies

Topics

- 1 Engage patients in co-designing safety policies and strategies as partners in safe healthcare
- 2 Applied projects to improve providers- patient communication
- 3 Improve patient's long-term health and well-being
- 4 Adopt technology or platform that drives patient engagement
- 5 Promote Patient Empowerment and Community Engagement for Patient Safety

3. Safe Maternity and Newborn Care

There has been a lot of focus on improving the continuity and safety of health care, given the high burden of risks and harm to mothers and newborns due to unsafe health care.

The award in this track will recognize those who are making significant progress in improving the safety of maternity and midwifery services by implementing novel and innovative programs or technologies for reducing maternal and neonatal mortality rates, risks, and harm during childbirth, and improving women and newborn quality and care safety.

Topics

- 1 Promote respectful care for safe childbirth
- 2 Report and analyze safety incidents in childbirth
- 3 Prevention and Management of Postpartum Hemorrhage
- 4 Reduce practices that are unnecessary and harmful to women and newborns during childbirth

- 5 Safe cesarean birth/patient safety training and strengthening capacity of health workers
- 6 Improving detection of high-risk pregnancies management in low-resource settings
- 7 Improve safe use of medication and blood transfusion during childbirth
- 8 Improving outcomes of newborn screening and genetics management

4. Medication Without Harm

Unsafe medication practices and medication errors are the leading causes of avoidable harm in health care across the world. In addition, the economic and psychological burden of unsafe medication care is unneglectable. Therefore, medication safety is widely utilized in healthcare interventions.

The award in this track will recognize those making significant progress in improving medication safety by implementing innovative programs, projects, strategies, or technologies towards achieving medication without harm

Topics

- 1 Improve medication safety at transitions of care
- 2 Reduce the risk in high-risk situation
- 3 Reduce the level of inappropriate polypharmacy
- 4 Reporting and learning from medication errors

5. Safe Surgery

Surgical care has been a vital component of healthcare systems worldwide for more than a century. Although there have been significant advancements over the last several decades, mortality from general anesthesia alone is reported to be as high. Infections and other postoperative morbidities are also a serious concern around the world. Although surgical procedures are intended to save lives, unsafe surgical care can cause significant harm

The award in this track will recognize those making significant progress in improving surgical safety by implementing novel and innovative programs or technologies for reducing unsafe surgical care, risks, and harm during surgery and improving the quality of care

Topics

- 1 Safe anesthesia and safe surgical teams
- 2 Measurement and improvement of surgical services
- 3 Improving patient safety in the surgical environment
- 4 Applied projects to improve providers-patient communication
- 5 Improving surgical site infection prevention and care outcomes

6. Patient Safety Training

Training is an absolute requirement for all healthcare professionals. The healthcare sector is constantly changing, and best practices today can rapidly change in a decade. As a result, continuing training is a necessity for any healthcare professional starting from trainees, to ensure high, safe patient care

The award in this track will recognize those making significant progress in improving training, effectively integrating patient safety concepts, and demonstrating excellence in patient safety training, on the following topics

- 1 Integrate patient safety learning and practice into the educational and training curricula
- 2 Innovative training and teaching strategies in patient safety
- 3 Creating a culture of shared learning
- 4 Training intervention to enhance leaders' perceptions of patient safety

7. Choosing Wisely Track

This track will focus on choosing wisely applied projects across the Saudi healthcare sector that promote patient-physician conversations to reduce unnecessary medical tests, procedures, and cost. by helping patients choose care that is evidence-based that is not duplicative of other tests or procedures already received, not harmful, and truly necessary

The award in this track will recognize those who applied choosing wisely projects successfully with remarkable results in the following areas

Emergency Department



Radiology



Primary healthcare



Laboratory



Pharmacy



Other areas



8. General Patient Safety Track

The award in this track will recognize those making significant progress in improving patient safety by introducing new and innovative systems, programs, initiatives, applied technologies, and projects aimed to obtain high-quality outcomes in the following

Topics

- 1 Patient safety improvement through technology
- 2 Mental well-being at the workplace
- 3 Workforce knowledge and safety as the drivers for Patient Safety
- 4 Reduce the risk of healthcare-associated infections
- 5 Patient safety in primary care and remote areas
- 6 Urgent and emergency care safety
- 7 Improving care for older people and home care services

Categories

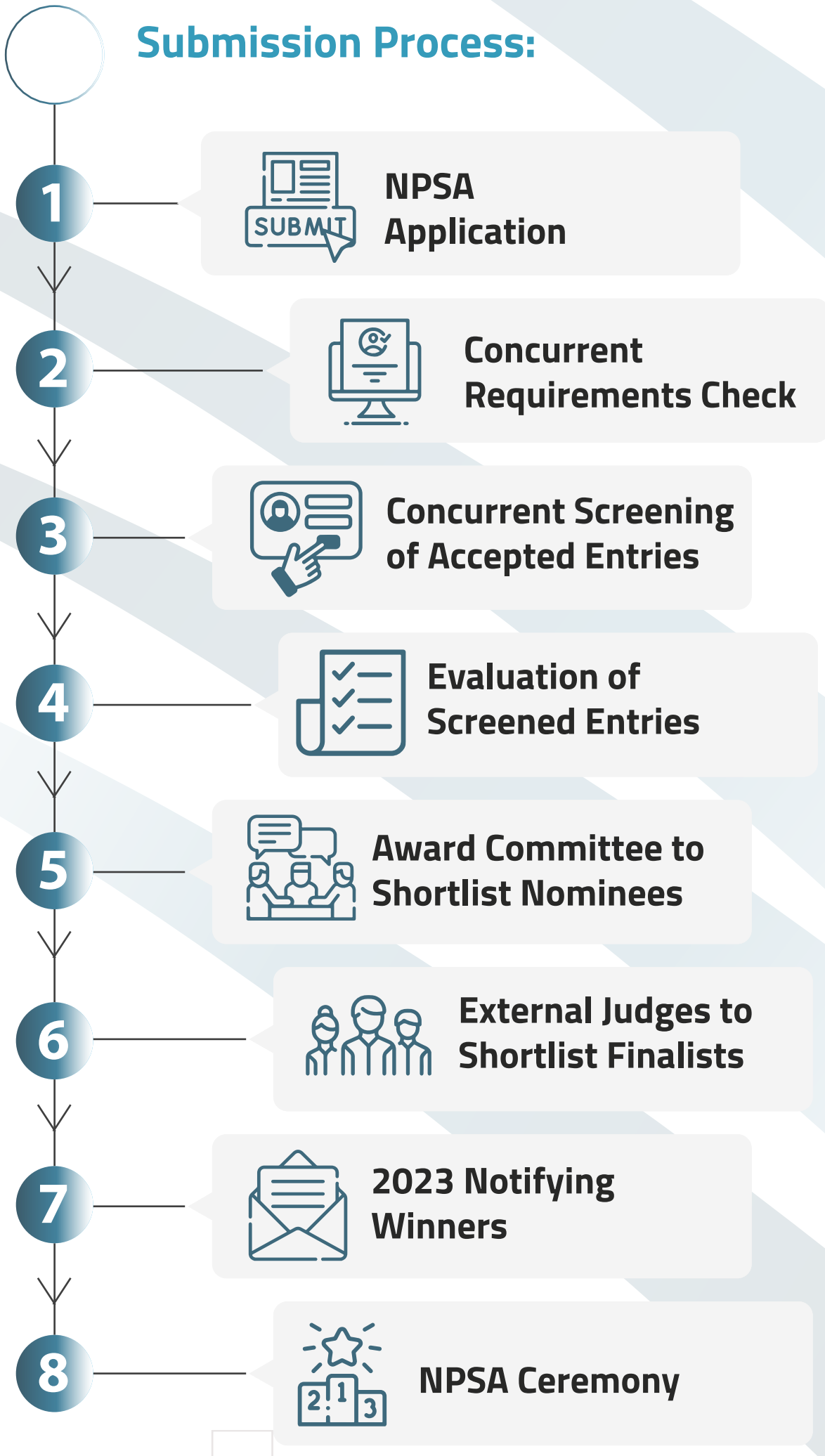
Healthcare Organizations	Healthcare Professionals	Community and Organizations
<ul style="list-style-type: none">• Hospitals• Primary healthcare centers• Ambulatory Care centers• Pharmacists• Professional Societies and Associations	<ul style="list-style-type: none">• Leadership• Physician• Pharmacist• Nurse• Rehabilitation Therapist• Allied health professionals	<ul style="list-style-type: none">• Community Figures• Payers• Media• Patient and their families• Insurance Companies and Service Purchase Program• Government Organization• Non- Governmental and Nonprofit Organizations

2. Submission Eligibility and General Criteria:

This award is given to recognize the efforts made towards improving patient safety to obtain safe healthcare that contributes to avoiding harm in the health care system; Therefore, there are several criteria that must be considered when preparing for submission, (All submissions must satisfy the following)

- 1** An implemented project related to the announced tracks, that has not won the National Patient Safety Award
- 2** There is no specific timeframe for the project, as long it can exhibit a unique and creative approach that can be implemented by other organizations of different sizes
- 3** Collaborative and interprofessional team approach that includes leaders/senior management
- 4** Demonstrate exceptional commitment to improving patient safety within an organization or community institution
- 5** Use of evidence and leading practices. In addition to attaching related supporting documents
- 6** Adoption of a comprehensive approach to quality improvement/change management and program implementation
- 7** Avoid submitting patient safety projects that are considered routine daily work
- 8** Submissions must be in the English language except for the community organizations
- 9** All Nominations must be submitted on the official electronic submission form [here](#)

Submission Process:



Evaluation Matrix and Judging Criteria:

This will be applied on all the submitted applications.

Criteria	Description	Percentage
Topic Alignment	Clear project rationale, supported with evidence and strategy link to patient safety theme	10%
Impact	Demonstrate the outcome and scope of the initiative, and how the project or effort has resulted in an identifiable or measurable change in patient safety outcomes, using quantitative and/or qualitative evidence	40%
Spread and Sustainability	Ability to sustain achievements over time and the potential of the project to be adopted by other organizations, individuals, and communities	15%
Value and Innovation	Fresh, creative approach to advancing patient safety	20%
Engagement	Describe how the patients and families were involved in care design and other key stakeholders	15%
Total		100%

How to prepare your project for submission?

Projects can be:

- Pilot Projects/ initiatives that have been implemented which for example demonstrate innovative approaches, ideas, processes
- Creative projects, programs, initiatives that are implemented

Project Overview:

This high-level description includes the patient safety topic, identifies the overall goal, time frame, approach, results, target population, stakeholders, and outcome

Project Detailed Description:

Detail description should include the following components, if any are not applicable, please indicate:



Components of Project Detailed Description

Background	<ul style="list-style-type: none"> • Situational Analysis and Rationale • Explain the primary factor that prompted this project • Current state of the issue and any evidence • What is the issue?
Topic Alignment	<ul style="list-style-type: none"> • Main Project Objective: Please describe the scope, goal, objectives of the project, what were you aiming to address?. • Timeframe: Provide the time frame of the project implementation (dates).d • Approach: Describe the process /methodology utilized, is it novel? • Target population: Describe who is the target i.e. population/area/unit/ staff/system/patients/community? • Patient Safety Topic: Indicate which patient safety topic ,your project aligns with • Challenges: Explain any challenges faced and how you addressed them
Impact	<ul style="list-style-type: none"> • What results /outcomes were achieved through this project? • Any key performance indicators, as appropriate
Spread and Sustainability	<ul style="list-style-type: none"> • Describe the sustainability plan • Indicate how the project is scalable and replicable
Value and Innovation	<ul style="list-style-type: none"> • Explain the added value of the project, i.e., cost savings, reduce risks • Describe how it is a novel or creative idea/approach/ process/ technology to advance patient safety
Engagement	<ul style="list-style-type: none"> • Describe the engagement approach • Identify the key stakeholders, patients and families, community, staff, etc. how were they engaged?k • If this was a team effort, identify the members, their roles, and contributions
Supplementary Documents	<p>Provide all required supporting documents that demonstrate evidence such as policies, questionnaires, surveys, process maps, charts, records, tools, videos, evaluations, testimonials, stories, etc. Documents can be attached as appendixes</p>

Who judge:

Experts from various fields, qualifications, and some well-known figures in the healthcare sector make up the judging panel

Criteria Guidance:

In the following part, you will find detailed criteria guidance in relation to different tracks that will assist you in giving the essential information and fairly explaining your project in accordance with your category while filling out the application form

Healthcare Organizations, Professional, Societies and Associations:

Topic Alignment	<ul style="list-style-type: none">• A clear rationale for the initiative• What did you see as a need for improvement or need for change?• Clearly, describe the problem and its importance?• What steps or methodologies were used?
Impact	<ul style="list-style-type: none">• Demonstrate, using quantitative and/or qualitative evidence, how the project or initiative has resulted in an identifiable or measurable change in patient safety outcomes• Provide supporting documents
Engagement	Provide description and evidence of the techniques utilized, for engagement, collaboration, and partnership with patients/families, staff, multi-disciplinary teams, leadership, and/or larger community that were employed throughout the initiative
Spread sustainability	<ul style="list-style-type: none">• Will be sustained (is there a sustainability plan?).• How they are or can be replicated and/or spread to other areas of the organization and externally
Innovation	Describe how this project or initiative is innovative in developing, adapting, or adopting new approaches that improved patient safety through patient and family-centered care and patient engagement, design, technology, systems processes

Healthcare Professionals (Individuals):

Topic Alignment	A clear rationale for the initiative What did you see as a need for improvement or need for change? Clearly, describe the problem and its importance? What steps or methodologies were used? Is highly regarded as a role model and mentor
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Impact	<ul style="list-style-type: none"> • Demonstrate, using quantitative and/or qualitative evidence, how the leadership team being impacted by the project or initiative to improve patient safety aspects • Evidence of developing creative strategies to incorporate and promote evidence-based practice • An explanation of how the work has been informed by existing best practices • Demonstrates proactive leadership as a change agent to advance patient safety goals and objectives • Supporting documents
Engagement	<p>Describe the techniques/approach used for engagement, collaboration, and partnership with the leadership team and others throughout the initiative</p>
Spread sustainability	<p>Demonstrate how the initiative, its results, and the engagement techniques used are or will be sustained (is there a sustainability plan?), How they are or can be replicated and/or spread to other areas of the organization and externally</p>
Innovation	<p>Describe the level of creativity and innovation that improved patient safety through patient and family-centered care and patient engagement, design, technology, systems processes</p>
Community Leaders and Organizations:	
Topic Alignment	<ul style="list-style-type: none"> • Demonstrate how successful patient safety initiative practices are • Demonstrates a commitment and passion for improving health care and patient safety for their community • It is highly regarded as a role model and mentor
Impact	<ul style="list-style-type: none"> • Demonstrate how the patients/families/volunteers' contribution to the initiative leads to identifiable or measurable improvements in patient safety outcomes • Provide evidence surveys, videos, stories, testimonials, etc
Engagement	<p>Describe the way(s) in which the patients/families/ community engaged effectively and collaboratively with other team members</p>

Spread sustainability	Demonstrate that the role played by the patients/families as part of the team and the successes and lessons learned are or can be shared and/or spread to other patients/families/ volunteers or other areas of the organization and externally.
Innovation	Describe how the patient/family contributed to developing, adapting or adopting new and innovative approaches, technology, process, etc., including approaches to patient engagement and patient-centered care, which improved patient safety
Training centers, trainee , or group of trainees:	
Topic Alignment	<ul style="list-style-type: none"> • Demonstrate how successful are patient safety training initiative practices • Demonstrates a commitment and passion for improving health care and patient safety through training • It is highly regarded as a role model and mentor
Impact	<ul style="list-style-type: none"> • Demonstrate, using quantitative and/or qualitative evidence, how the training center/trainer being impacted by the project or initiative to improve patient safety aspects • Supporting documents
Engagement	Describe the way(s) in which the trainer and the training center engaged effectively and collaboratively with other team members throughout the initiative
Spread sustainability	Demonstrate how the initiative, its results, and the engagement techniques used are or will be sustained is there a sustainability plan?), How they are or can be replicated and/or spread to other areas of the organization and externally
Innovation	Describe the level of creativity and innovation that improved patient safety through training units, training centers engagement, design, technology, systems processes

Tips For Successful Entries

Keep in mind that you can enter in more than one track:

Doing so will increase your chances of winning! but ensure you address the criteria with each entry – each track

Clearly set out the benefits of your entry:

Write in clear, concise, avoiding jargon, and abbreviations

Use attachments wisely:

Attach documents to support your application but keep them brief and to the point. They should only contain material that will assist the judges in understanding the impact of your work

Ensure to back up your project with evidence:

Judges are looking for entries that have good data. For example, measurable results of your actions that support your entry, Key actions that were taken to achieve your results, and feedback from those affected by your project

Ask an expert to look through your entry prior to submission:

Judges are looking for entries that have good data. For example, measurable results of your actions that support your entry, Key actions that were taken to achieve your results, and feedback from those affected by your project

Prior submission:

To prevent being disqualified, double-check that you have completed all of the entry requirements and given all of the needed requirements

General Terms and Conditions

- Generally, entries are accepted in English, and All applicants must complete all required fields in the official application form, including contact information, project description, provide supplemental materials as requested and a detailed explanation for each project component as indicated on the nomination form
- The submissions with Arabic language could be accepted from applicants from the community only, which can be based on personal narrated written stories and supported by evidence of pictures, videos, paintings, volunteer projects, etc
- Nominations are open to entries from inside and outside the kingdom of Saudi Arabia

The following rules and regulations are applied to all nominations:

- The project must be non-nationally recognized previously. Failure to comply will result in disqualification from the award.
- The project that is submitted must be applied/ implemented in the organization and submitted with supporting documents.
- Timeframe for projects: There is no minimum or maximum duration for the project, as long as it can exhibit uniqueness and creativity and may be implemented by other organizations of varying sizes.
- If needed, accepted nominations might be asked to provide additional supporting materials and documents regarding their project by the Judging Committee.
- The decision of the panel of judges for the selected winner, is final and will not be subject to further discussions and/or negotiation.
- All documents, materials and submissions would be the property of the SPSC and will not be returned. Also, the SPSC will be authorized to publish nominations and content through media either within KSA or outside, including the sponsors' websites.
- Award winner recipient (one representative of the institution, team, or individual) should be present at the Annual 2023 NPSA in Riyadh, KSA.
- Nominators will be required to complete the 2023 National Patient Safety Award Declaration Form.
- All successful applicants will be informed by email once the judges decided the winners according to the above-mentioned criteria, and individuals must confirm their place within five working days of receipt of the email. Failure to do so will result in the place being offered to someone else.

- The quality of the submission contains minimal spelling and grammatical errors, jargon, and acronyms. The submission is presented coherently
- Nominees should demonstrate exceptional commitment to improving the patient safety within a healthcare institution and/or in a community organization
- Nominees should demonstrate outstanding leadership and professional excellence to achieving the goal of improving patient safety, improving quality of care, and enhancing patient and family empowerment
- Nominees should demonstrate a commitment to communication between and among health professionals, as well as with patient and family as appropriate
- More than one judge will evaluate each nomination to help reduce the judging bias, and to ensure that all evaluation criteria are applied consistently and appropriately
- For evaluation purposes, nominees should refrain from identifying or mentioning institution or community organization names in the body of the submission and attachments

Submission deadline: Saturday 30 September 2023

FAQs

If you received the award last year, can you apply this year?

Answer: Yes, as long as it is a different project

If I have any questions while preparing my submission, who can help?

Answer: send an email to awardspsc@spsc.gov.sa questions that will be answered

Can I apply in Arabic?

Answer: only community groups can apply in Arabic. If you do apply in Arabic, you will be requested to translate the submission to English

How many entries can I make?

Answer: As many as you want but projects should be different and not duplicated at all the tracks

Can you apply as an individual or do you have to go through an organization?

Answer: You can submit as individual

If you have questions, please email us:

awardspsc@spsc.gov.sa



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