



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

Day 1 02nd March 2019

| Time | Program | Presenter | Venue |
|-------------------------|--|--|-----------------|
| 07:00 – 07:45 AM | Registration & Breakfast | - | Reception |
| 07:45 – 08:00 AM | Opening Remarks | Dr. Abdulelah Alhawsawi Director General, Saudi Patient Safety Center | |
| 08:00 – 08:05 AM | Initial Remarks by Saudi Arabia's Minister of Health | HE Dr. Tawfig AlRabiah | |
| 08:05 – 08:15 AM | Remarks by the Secretary of State for Foreign and Commonwealth Affairs of the United Kingdom | The Right Honorable Jeremy Hunt MP | |
| 08:15 – 08:35 AM | Patient Safety in LMIC: EMRO's perspective | Dr. Ahmed Mandhari Regional Director WHO – EMRO | Main Hall |
| 08:35 – 08:55 AM | Global patient safety 2019: How can we bring LMIC into the safety movement? | Dr. Victor Dzau President of the United States National Academy of Medicine | |
| 08:55 – 09:15 AM | The Role of Leaders in promoting Patient Safety | Dr. Donald Berwick President Emeritus and Senior Fellow, Institute for Healthcare Improvement | |
| 09:15 – 09:35 AM | Resilience & Patient Safety | Prof. David Snowden Cynefin Centre & Cognitive Edge | |
| 09:35 – 09:45 AM | Panel: Questions and Answers | - | |
| 09:45 – 10:00 AM | Coffee Break | - | |
| 10:00 – 11:00 AM | THEME Sessions | | |
| 11:00 – 12:00 NN | Networking Reception & Posters viewing ** | | Exhibition Hall |
| 12:00 – 01:00 PM | Lunch Break | | |
| 01:00 – 03:00 PM | THEME Sessions | | |
| 03:00 – 03:30 PM | Afternoon Coffee Break | | |
| 03:30 – 04:30 PM | THEME Sessions, Interactive & Simulation Session | | |
| 04:30 – 05:00 PM | Closing Session | | |
| 06:00 – 09:00 PM | Social Program/Gala Dinner | | |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

Day 2, 03rd March 2019 FOR MINISTERS ONLY

| Time | Program | Presenter | Venue |
|-------------------------|---|---|-----------|
| 07:30 – 08:00 AM | Registration & Breakfast | | |
| 08:00 – 08:10 AM | Masters of Ceremony Introduction Saudi Arabia's Minister of Health Opening Remarks | HE Dr. Tawfig AlRabiah | |
| 08:10 – 08:20 AM | World Health Organization Director General Remarks | Dr. Tedros Adhanom Ghebreyesus | |
| 08:20 – 08:28 AM | Remarks by U. K's Minister of State at the Department of Health and Social Care Representative | Mr. William Vineall | |
| 08:28 – 08:36 AM | Remarks by German Federal Ministry of Health Parliamentary Secretary of State | Ms. Sabine Weiss, MP | |
| 08:36 – 08:44 AM | Remarks by Japan's Vice-Minister for Health, Labour and Welfare | Dr. Yasuhiro Suzuki | |
| 08:44 – 08:52 AM | Remarks by Switzerland's Secretary of State for Health | Mr. Pascal Strupler | |
| 08:52 – 09:45 AM | Recommendations | | |
| 09:45 – 10:05 AM | Keynote session: Four (4) years of the Global Ministerial Summit: Lessons learned and way forward | Sir Liam Donaldson WHO Envoy for Patient Safety | Main Hall |
| 10:05 – 10:15 AM | Photo Shoot | | |
| 10:15 – 11:00 AM | Networking and Coffee Break | | |
| 11:00 – 11:15 AM | Humanizing Technology for Patient Safety | Video Clip Presentation | |
| 11:15 – 12:45 PM | Ministers Summit Dialogue (3 Mins. Each) | | |
| 12:45 – 1:15 PM | Considerations by NGOs. | Non-Governmental Organizations | |
| 1:15 – 01:35 PM | Mobilizing for Scaling up: Is 2019 the Watershed Moment for Patient Safety? | Dr. Nick Sevdalis Prof. of Implementation Science & Patient Safety, UK | |
| 01:35 - 01:50 PM | Saudi Arabia's Minister of Health Closing Remarks | HE Dr. Tawfig AlRabiah | |

01:50 PM

Lunch



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

**Sidetrack Lectures, 2nd March (11am – 1pm)

| International Classification of Adverse Events (ICAE) – ICD11 | |
|---|--|
| 11:00 - 11:20 | Opening Remarks by Dr. Lubna AlAnsari WHO- Assistant Director General for Metrics and Measurements |
| 11:20 – 11:40 | Introduction to the importance of creating a standardized medical error classification combined with ICD-11 Dr. Abdulelah Alhawsawi/Health Matrix Datix |
| 11:40 – 12:00 | Overview of ICD-11 - Medical Error reporting in ICD-11/value of ICD-11 in identifying ME and preventing adverse events by Professor Christopher Chute |
| 12:00 – 12:20 | Impact of ICD-11 on Workforce Dr. William Rudman / Mr. Hussein Albishi |
| 12:20 – 12:45 | Panel Discussion |

**Sidetrack Lectures, 2nd March (11am – 1pm)

| Infection Prevention and Control | |
|---|---|
| Moderators: Professor Hanan Balkhy , Executive Director, Infection Prevention and Control, Ministry of National Guard Health Affairs, Director WHO CC IPC and AMR, Saudi Arabia Dr. Muhammad Halwani , Infection Control & Hospital Epidemiology Consultant, Advisor, Saudi Patient Safety Center, Saudi Arabia | |
| 11:00 - 11:05 | Opening Remarks Dr. Abdulelah Alhawsawi |
| 11:05- 11:10 | Introduction to the meeting Prof. Hanan Balkhy |
| 11:10 - 11:30 | The cornerstone of patient safety: IPC and AMR Prof. Benedetta Allegranzi |
| 11:30 - 11:50 | Framing the Global AMR agenda Dr. Haileyesus Getahun |
| 11:50 - 12:10 | Moving forward with IPC and AMR: the EMRO challenge Dr. Maha Talaat |
| 12:10 - 12:30 | Why is Sepsis the number one cause of death in children? Prof. Niranjana Kissoon |
| 12:30- 12:50 | Why appropriate use of antimicrobials helps to reduce sepsis mortality and AMR? Prof. Peter Suter |
| 12:50 - 1:20 | Open discussion All panel Members |
| 1:20 - 1:25 | Final remarks by Dr. Muhammad Halwani |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 1 Universal Health Coverage & Economics of Patient Safety | | THEME 2 High Reliability Organization (HRO) & Patient Safety | |
|--|--|---|---|--|
| Objectives | To integrate Patient Safety as an essential domain while aiming for Universal Health Coverage. | | To study high reliability organizations (HRO) and learn from safety practices endorsed by other industries. | |
| Co-Chairperson 1 | Dr. Neelam Dhingra-Kumar Coordinator, Patient Safety and Risk Management, WHO | | Dr. Abdulelah AlHawsawi Director General, Saudi Patient Safety Center, Saudi Arabia | |
| Co-Chairperson 2 | Dr. Saadi Taher Vison Realization Office (VRO) – Saudi Arabia | | Dr. Edward Kelley Director, Service Delivery and Safety, World Health Organization | |
| Lecture & Time | Title | Presenter | Title | Presenter |
| 1 10:00 – 10:20 AM | Economics of patient safety in Saudi Arabia | Dr. Omar Sayyed Alshaqeety CEO Purchasing Program Ministry of Health, Saudi Arabia | Safety in Aviation Integration of LOSA into Healthcare | Dr. James Klinect CEO, Line Operations Safety Audit (LOSA) |
| 2 10:20 – 10:40 AM | Value based healthcare in Germany | Dr. Peter Gausmann Managing Director GRB, Germany | Culture of Safety: Reporting in Aviation and Crew Resource Management | Capt. Ahmed AlZuhairi SaudiGulf Airlines Pilot |
| 3 10:40 – 11:00 AM | Patient Safety in Primary Care | Prof. Aziz Sheikh Chair of Primary Care Research and Development, UK | Safety in Nuclear Power "How they do it" | Prof. Steve Richard Reese Associate Professor; Director, Radiation Center, Nuclear Science & Engineering, Oregon State University, USA |
| 11:00 – 12:00 NN Networking Reception & Poster viewing | | | | |
| 12:00 – 01:00 PM Lunch Break | | | | |
| 4 01:00 – 01:20 PM | Patient Safety in Mass Gatherings | Dr. Anas Khan Dept. of Emergency Medicine Director Saudi Arabia | Toyota Total Quality Management translated into Healthcare | Dr. Ayuko Yasuda Prof./Dir., Department of Quality and Safety in Healthcare, Fujita Health University Hospital, Japan Mr Kazuo Umemoto Fellow, Consultant on Quality Management, Central Japan Quality Control Association, Japan |
| 5 01:20 – 01:40 PM | Patient Safety in Adversity | Dr. Mondher Letaief Regional Office for the Eastern Mediterranean (EMRO-WHO) | Investigating Healthcare through the eyes of a Pilot | Mr. Keith Conradi Chief investigator, Healthcare Safety Investigation Branch, UK |
| 6 01:40 – 02:00 PM | National Patient Safety UHC: Sudan Experience | Dr. Heitham Awadalla Director General of Quality and Accreditation Directorate at FMOH- Sudan | Know-hows of Railway Safety that can promote Patient Safety | Dr. Shigeru Haga Professor, Rikkyo University Japan |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 1 Universal Health Coverage & Economics of Patient Safety | | THEME 2 High Reliability Organization (HRO) & Patient Safety | |
|---|--|--|--|---|
| 7 02:00 – 02: 20 PM | National Patient Safety UHC: Oman Experience | Dr. Rashed AlAbri Director, WHO Collaborating Center for Quality and Patient Safety Training, MoH | Medical Accident Investigation System in Japan | Dr. Sosuke Kimura Executive Director, Japan Medical Safety Research Organization |
| 8 02:20 – 02:40 PM | National AMR situational analysis: Niger experience and National IPC situational analysis | Prof. Babacar Ndoye WHO consultant for the technical support to African countries | Measuring and Improving Perioperative Safety: Human Factor Engineering | Dr. Haytham Kaafarani Director of the MGH Surgical Safety & Quality Center, Harvard Medical School |
| 02:40 – 03:00 PM | Question and Answer | | | |
| 03:00 – 03:30 PM | Afternoon Coffee Break | | | |
| Interactive Sessions 03:30 – 04:30 PM | How to integrate patient safety as an essential requirement to achieve Universal Health Coverage at national, regional and global levels? Dr. Neelam Dhingra-Kumar, Coordinator, Patient Safety and Risk Management, WHO | | Safety Collaborative Initiative Dr. Abdulelah AlHawsawi, Director General, Saudi Patient Safety Center, Saudi Arabia | |
| 04:30 – 05:00 PM | Closing Session | | | |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 3 Patient Empowerment & Patient Safety | | THEME 4 Safety Risk and Burden of Patient Harm in Healthcare | |
|--|---|--|--|--|
| Objectives | To highlight the impact of patient empowerment and community engagement on patient safety. | | To highlight the impact of safety risks and burden of patient harm in health care. | |
| Co-Chairperson 1 | Dr. Fatimah S. Alhamlan King Faisal Specialist Hospital & Research Center – Saudi Arabia | | Sir Liam Donaldson WHO Envoy for Patient Safety | |
| Co-Chairperson 2 | Ms. Helen Haskell President, Consumers Advancing Patient Safety - USA | | Dr. Salem AlWahabi Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI), Saudi Arabia | |
| Lecture & Time | Title | Presenter | Title | Presenter |
| 1 10:00 – 10:20 AM | Patients for Patient Safety | Ms. Helen Haskell President, Consumers Advancing Patient Safety - USA | Global Sepsis Alliance | Prof. Konrad Reinhart Chair of the Global Sepsis Alliance |
| 2 10:20 – 10:40 AM | Patient-Centered Root Cause Analysis (RCA) | Ms. Helen Haskell President, Consumers Advancing Patient Safety - USA Dr. Mostafa Ghalwash Director For Hospital Accreditation at Saudi CBAHI | National sepsis campaign | Dr. Abdulrahman AL Qahtani Assistant Professor, King Fahad Security College Ministry of Health, Saudi Arabia |
| 3 10:40 – 11:00 AM | | Dr. Abdullah Al ASri, Patient Voice | Africa CDC | Dr. Jay Varma Senior Advisor to Africa CDC Centers for Disease Control and Prevention |
| 11:00 – 12:00 NN Networking Reception & Poster viewing | | | | |
| 12:00 – 01:00 PM Lunch Break | | | | |
| 4 01:00 – 01:20 PM | Establishment of Patients for Patient Safety Initiative in Malaysia | Dr. Nor'aishah Abu Bakar Head of Patient Safety Unit Ministry of Health Malaysia | Antimicrobial Resistance (AMR): Saudi Arabia's Experience | Dr. Hani Jokhdar Deputy Minister for Public Health Ministry of Health, Saudi Arabia |
| 5 01:20 – 01:40 PM | Involving patients and Community in Accreditation: A Global Experience | Ms. Triona Fortune Managing Director Fortune Quality Accreditation Services, Ireland | Integrating Infection Prevention Control in day to day practices: Nigeria Experiences | Prof. Folsade Tolulope Ogunsula Director of Infection Control African Network (ICAN) Lagos, Nigeria |
| 6 01:40 – 02:00 PM | Using informed consent as a tool for patient empowerment: Saudi Arabia's Experience | Dr. Faisal AlSuwaidan King Fahad Medical City, Saudi Arabia | WHO third Global Patient Safety Challenge: Medication Without Harm | Dr. Neelam Dhingra-Kumar Coordinator, Patient Safety and Risk Management, WHO |
| 7 02:00 – 02:20 PM | Every Voice Matters | Ms. Sara Almoosa Marketing Director AlMoosa Specialist Hospital | Transforming VTE Prophylaxis: Saudi Experience | Dr. Saleh Ghamdi General director of Clinical Audit Ministry of Health, Saudi Arabia |



Patient Safety

4th Global Ministerial Summit 2019

القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 3 Patient Empowerment & Patient Safety | | THEME 4 Safety Risk and Burden of Patient Harm in Healthcare | |
|---|--|---|---|---|
| 8 02:20 – 02:40 PM | Digital Health Literacy and Patient Safety | Marcel Weigand Board Member Coalition for Patient Safety, Germany | Transforming IPC in the Region (WHO Collaborating Centers role) | Prof. Hanan Balkhy Executive Director, Infection Prevention and Control Ministry of National Guard Health Affairs Director WHO CC IPC and AMR, Saudi Arabia |
| 02:40 – 03:00 PM | Questions and Answers | | | |
| 03:00 – 03:30 PM | Afternoon Coffee Break | | | |
| Interactive Sessions 03:30 – 04:30 PM | Healthcare co-production: patients as surveyors? Patients as mystery shoppers. Ms. Triona Fortune, Managing Director Fortune Quality Accreditation Services, Ireland | | Can we use sepsis as a vehicle to improve patient safety? Prof. Konrad Reinhart, Chair of the Global Sepsis Alliance Dr. Abdulrahman AL Qahtani, Assistant Professor, King Fahd Security College, Ministry of Health, Saudi Arabia | |
| 04:30 – 05:00 PM | Closing Session | | | |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 5 Healthcare Workforce & Patient Safety | THEME 6 Patient Safety Policy Making | | |
|------------------------------|--|---|---|--|
| Objectives | To promote strategies for health workforce development and capacity building to improve patient safety. | To endorse patient safety related evidence-based structures, practices and processes that are meaningful and adaptable in LMIC. | | |
| Co-Chairperson 1 | Dr. Hanan Edrees Associate Faculty, Johns Hopkins University Bloomberg School of Public Health, Assistant Professor Saudi Electronic University, Saudi Arabia | Dr. Mike Durkin Professor, Senior Advisor on Patient Safety Policy and Leadership Imperial College of London, UK | | |
| Co-Chairperson 2 | Dr. Manal AlNasser Executive Director of Professional Development Saudi Commission For Healthcare Specialties, Saudi Arabia | Dr. Abdulmohsen Sawi Ministry of National Guard Health Affairs Saudi Arabia | | |
| Lecture & Time | Title | Presenter | Title | Presenter |
| 1 10:00 – 10:20 AM | Nursing Staffing: impact on Patient Safety | Mr. Howard Catton Chief Executive Officer, International Council of Nurses (ICN), Geneva | UK's National Patient Safety Strategy | Dr. Aidan Fowler National Director of Patient Safety, NHS United Kingdom |
| 2 10:20 – 10:40 AM | Patient Safety in India: A Billion Person Opportunity | Dr. Abha Agrawal Founder, A4 Clinics Bhopal, M.P. India | National Quality & Safety Strategy- National KPIs Results | Dr. Taghreed Al-Ghaith Director General for National Health Economics and Policies, Saudi Health Council, Saudi Arabia |
| 3 10:40 – 11:00 AM | Credentialing and Privileging for Patient Safety | Dr. Ayman Sulimani CBAHI Medical Surveyor, Saudi Arabia | Patient Safety: Egypt Experience/ Egyptian patient safety | Dr. Ahmed Safwat Board Member General Authority of Healthcare Accreditation and Regulation, Egypt |
| 11:00 – 12:00 NN | Networking Reception & Poster viewing | | | |
| 12:00 – 01:00 PM | Lunch Break | | | |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 5 Healthcare Workforce & Patient Safety | | THEME 6 Patient Safety Policy Making | |
|---|---|--|---|---|
| 4 01:00 – 01:20 PM | Workforce Simulation (Team based crisis management simulation) | Dr. Abdulaziz Boker King Abdulaziz University Hospital Simulation Center Saudi Arabia | Saudi Patient Safety Taxonomy | Mr. Abdulaiziz Abdulbaqi Asst. Deputy Minister for Planning & Organizational Excellence, Ministry of Health, Saudi Arabia |
| 5 01:20 – 01:40 PM | | | Smart and Responsive Accreditation | Dr. Magdah Shugdar Assistant General Director for Accreditation Central Board for Accreditation of Healthcare Institutions, Saudi Arabia |
| 6 01:40 – 02:00 PM | | | Pharmacovigilance in Saudi Arabia | Dr. Ali Al Shahrani Executive Director of Pharmacovigilance- Drug Sector Saudi Food and Drug Authority, Saudi Arabia |
| 7 02:00 – 02: 20 PM | | | Pharma Safe (Medication Safety in Community Pharmacy) | Dr. Abeer Muhanna Medication Safety Program Supervisor Saudi Patient Safety Center, Saudi Arabia |
| 8 02:20 – 02:40 PM | | | Using design thinking to improve patient safety | Ms. Amal Namangani Saudi Patient Safety Center – Saudi Arabia |
| 02:40 – 03:00 PM | Question and Answer | | | |
| 03:00 – 03:30 PM | Afternoon Coffee Break | | | |
| Interactive Sessions 03:30 – 04:30 PM | Second Victim Ms. Shourog Zakariya, Director, Quality Management, King Faisal Specialist Hospital and Research Centre – Jeddah, Saudi Arabia Dr. Hanan Edrees, Associate Faculty, Johns Hopkins University Bloomberg School of Public Health, Assistant Professor, Saudi Electronic University, Saudi Arabia | | Medico – legal practices and Patient Safety Dr. Majed Garoub, The Law Firm of Majed M Garoub Mr. Jason Richards, Partner at Freeths, UK Mr. Derek Taylor, CEO at UK Center for Health and Sustainable Development | |
| 04:30 – 05:00 PM | Closing Session | | | |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 7 Digital Health & Patient Safety | | THEME 8 Implementation Science and Patient Safety Research | |
|--|---|---|--|--|
| Objectives | To discuss the digital transformation of healthcare and its impact on the safe delivery of services. | | To promote implementation signs and strategies as a valuable tool to patient safety. | |
| Co-Chairperson 1 | Mr. Abdulgader Almoeen Digital Health Director Lean Business Services | | Dr. Albert Wu Director, Center for Health Services and Outcomes Research, Johns Hopkins Bloomberg School of Public Health, Baltimore, USA | |
| Co-Chairperson 2 | Dr. Ingo Hartel Deputy Head, Unit 317 – Health law, patient rights, patient safety, German Federal Ministry of Health | | Dr. Tareef Al-Aama Deputy Minister for Therapeutic Services Ministry of Health, Saudi Arabia | |
| Lecture & Time | Title | Presenter | Title | Presenter |
| 1 10:00 – 10:20 AM | Digital health in critical care: impact on patient safety | Dr. Yasser Mandourah President of the Saudi Critical Care Society (SCCS), Saudi Arabia | Closing the gap: Implementation science meets patient safety | Prof. Nick Sevdalis Prof. of Implementation Sciences & Patient Safety, UK |
| 2 10:20 – 10:40 AM | Achieving the digital promise | Prof. Harold Thimbley Professor of Computer Science, Department of Computer Science Swansea University, UK | Patient safety research in LMIC | Dr. Albert Wu Director, Center for Health Services and Outcomes Research, Johns Hopkins Bloomberg School of Public Health, Baltimore, USA |
| 3 10:40 – 11:00 AM | Remotely Accessible Healthcare At Home (RAHAH) | Dr. Zakiuddin Ahmed President, HQSAP (Pakistan) & Project Director, KSU (KSA) | Leading a national reporting system SAWTAK: Saudi Arabia Experience | Mr. Yousef Hijazeen Manager, Quality And Risk Management Saudi Patient Safety Center |
| 11:00 – 12:00 NN Networking Reception & Poster viewing | | | | |
| 12:00 – 01:00 PM Lunch Break | | | | |
| 4 01:00 – 01:20 PM | ICD - 11 and patient safety: The road to IC for Adverse Events | Dr. Christopher G. Chute Bloomberg Distinguished Prof of Health Informatics – Johns Hopkins University, USA | Standardization of the “Cardiac Arrest Call | Dr. David Whitaker Chair of the European Board of Anaesthesiology Patient Safety Committee, UK |
| 5 01:20 – 01:40 PM | Patient Safety Indicators | Prof. William Rudman Exec. Dir. Institute for Interprofessional Health Research and Dev, Chicago, USA | Tele-ICU to promote patient safety | Dr. Awad Alomari Associate Vice President for Academic Affairs Medical Director of Critical Care services Dr. Sulaiman Al Habib Medical Group, Saudi Arabia |
| 6 01:40 – 02:00 PM | Big data analytics to foster patient safety in intensive care | Prof. Jean-Daniel Chiche Full Professor of Critical Care Medicine, Paris Descartes Université, France | The role of Nudging in improving Patient Safety: Saudi Arabia’s Experience | Ms. May Al-Baz Head of Behavioural Economics Unit HAWAZ, Saudi Arabia |



Patient Safety

4th Global Ministerial Summit 2019
القمة الوزارية العالمية الرابعة لسلامة المرضى 2019

| | THEME 7 Digital Health & Patient Safety | | THEME 8 Implementation Science and Patient Safety Research | |
|---|---|--|--|--|
| 7 02:00 – 02: 20 PM | What is the impact of Health Technology Affairs on patient safety? | Dr. Ibrahim Jaffali Chief Strategic Purchasing Officer, Program for Health Assurance and Purchasing of Health services (PHAP), Advisor to the Minister of Health, Saudi Arabia | Breaking the Infection Chain: The Finnish Guidelines | Dr. Riika Makinen Project Manager, Senior Researcher samk WANDER, Finland |
| 8 02:20 – 02:40 PM | Patients demands and tools to increase safety in digital healthcare | Dr. Johannes Schenkel Independent Patient Consultancy, Germany | One Global Virtual Hospital: Technology meets Humanity for Patient Safety | Dr. Abdulelah Alhawsawi Director General, Saudi Patient Safety Center |
| 02:40 – 03:00 PM | Question and Answer | | | |
| 03:00 – 03:30 PM | Afternoon Coffee Break | | | |
| Interactive Sessions 03:30 – 04:30 PM | SALMA, Patient Safety Ambassador Mr. Pedro Pinto, CEO, Take The Wind Ms. Fadwa Bawazir, Assistant Director General for Technical Affairs, Saudi Patient Safety Center Ms. Samiah Alotaibi, Specialist, Capacity Building, Saudi Patient Safety Center | | Implementation and patient safety for LMIC Prof. Nick Sevdalis, Prof. of Implementation Sciences & Patient Safety, UK Ms. Sofia Macedo, Manager, Capacity Building, Saudi Patient Safety Center, Saudi Arabia | |
| 4:30 – 05:00 PM | Closing Session | | | |