



WHO Collaborating Center on
Patient Safety Policies and Strategies

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER



مركز متعاون مع منظمة الصحة العالمية
في سياسات واستراتيجيات سلامة المرضى



SPSC-WHOCC focused training activity

Hospital Survey on Patient Safety Culture (HSPSC) at a National level

Target Country: Sudan

Date: 17th March 2020

Introduction:

WHA72.6 global action on patient safety has been approved in 2019 requests the Member States for promoting a patient safety culture. Organizational culture determines the success of its patient safety initiatives and the periodic analysis and review of the survey outcomes will be utilized to build robust action plans that will lead to enhance patient safety.

Description:

This is a focused orientation activity (online) that will emphasize assessing assigned leaders and quality and patient safety directors within participated countries on how to be prepared well for the development and implementation of the survey at a national level, enhance staff engagement, highlighting the priorities and Areas for improvements, building action plans, using targeted interventions, and monitoring the success and improvement in existing perceived safety culture.

Objectives:

1. To assist in the development and implementation of national initiatives for measuring and enhancing perceived safety culture within hospitals
2. To establish and maintain a high-level engagement with quality and patient safety experts and leaders within Sudan
3. To promote patient safety culture and raise awareness.
4. To assist in building a proper and effective action plans that will lead to enhance patient safety.

Method:

Virtual: (*Go to webinar platform*)

Certification:

Attendance certificate will be provided upon completion of the activity.

Activity Agenda

Strategies to establish and implement (HSPSC) at a National Level	
Wednesday 17/3/2021 (10:00-12:30pm- KSA, Riyadh local time)	
Time	Topic
10:00 – 10:05	<i>Welcoming & opening session</i>
10:05 – 10:50	HSPSC: background, development, and implementation strategies
10:50 – 11:20	How to engage target staff and improve survey response rate
11:20 – 11:50	Measuring and improving performance pre- and post-survey
11:50 – 12:20	How to develop an appropriate action plan
12:20 – 12:30	<i>Open discussion</i>