

المركز السعودي لسلامة المرضى

General Hospital Orientation Program Proposal for a national standard Patient Safety Orientation Program

Ms. Sofia Macedo
Manager of Capacity Building department, SPSC

Data collection process

274 hospitals, within the MOH system, were contacted in order to provide their current orientation programs.

Note: The hospitals from the private sector will provide information by the end of November.



Honorable Hospital Directors

In an effort to reduce harm for ALL, the Saudi Patient Safety Center (SPSC) aims to standardize patient safety practices across the country and your contribution is therefore very valuable. Education is a fundamental piece to embed patient safety principles within an organization culture and the SPSC is looking to support healthcare institutions in achieving this goal. To understand the dimension of the support needed related to training programs, the SPSC is kindly requesting a copy of the General Hospital Orientation outline that is conducted for the healthcare employees upon onboarding. This information will help us understand the needs of your institution at this level. For more information and details, don't hesitate to contact us through the following email: cs@spsc.gov.sa or call Ms. Sofia Macedo, Manager for Capacity Building, at 0567645061.

Note: Kindly, send the required documents within 5 working days to cs@spsc.gov.sa.

Thank you for your consideration.

سعادة مدراء المستشفيات المحترمين

السلام عليكم ورحمة الله وبركاته،
ضمن جهودنا للحد من الضرر للجميع، يهدف المركز السعودي لسلامة المرضى إلى توحيد ممارسات سلامة المرضى في جميع أنحاء المملكة العربية السعودية، وبالتالي فإن مساهمتكم قيمة للغاية.
التدريب و التعليم هو الجزء الرئيسي لتضمين مبادئ سلامة المرضى ضمن ثقافة المنظمة، ويتطلع المركز السعودي لسلامة المرضى إلى دعم مؤسسات الرعاية الصحية في تحقيق هذا الهدف.
ومن أجل فهم أبعاد الدعم المطلوب من المركز السعودي لسلامة المرضى فيما يتعلق بالبرامج التدريبية،
نأمل تعميم من يلزم لتقديم نسخة من البرنامج التعريفي العام للمستشفى للموظفين -حيث ستساعدنا المعلومات في البرنامج في فهم احتياجات منشآتكم على هذا السياق . للمزيد من المعلومات و التفاصيل أمل مراسلتنا على البريد الإلكتروني لإدارة بناء القدرات cs@spsc.gov.sa والتواصل مع مديرة قسم بناء القدرات أ. صوفيا ماسيدو على الجوال 01-7645061.

ملاحظة : نأمل إرسال المطلوب خلال 5 أيام عمل

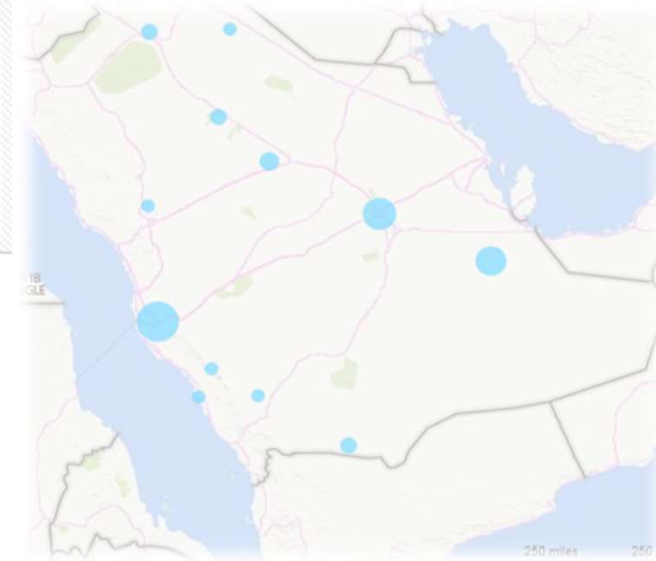
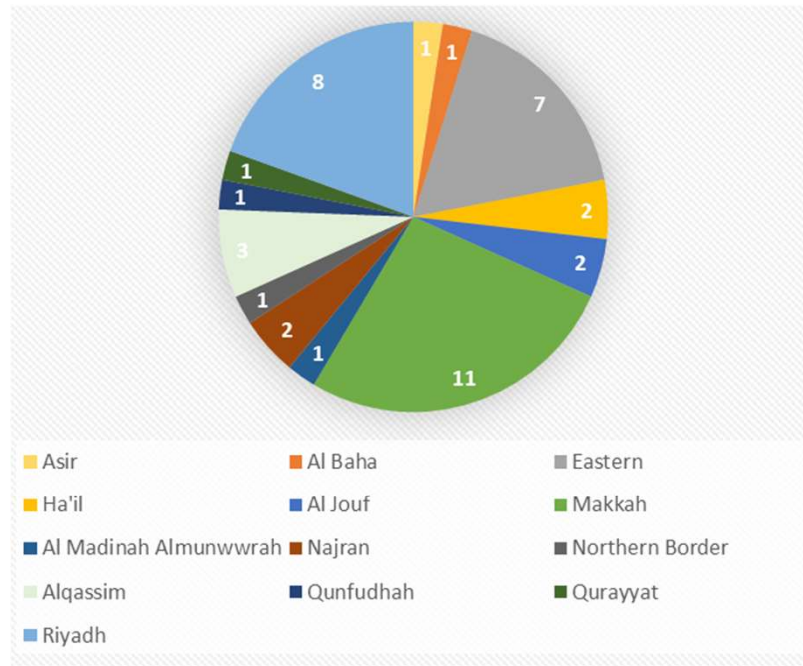
شاكرين لكم إهتمامكم ..

مدير عام المركز السعودي لسلامة المرضى
Director General, Saudi Patient Safety Center

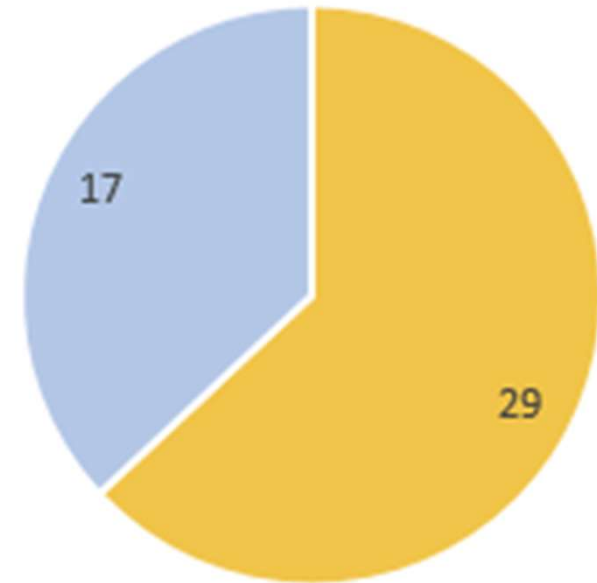
د. عبد الإله محمد الهوساوي
Dr. Abdulelah Mohammad Alhawsawi

Results

41 hospitals (15%)
replied to our call.
All the 13 regions are
represented.



- From the sample obtained, 17(42%) hospitals did not include patient safety related topics throughout the “new employee hospital orientation program”



Common patient
safety topics
reflected on the
General Hospital
Orientation Programs

1. International Patient Safety Goals (IPSG)
2. Patient's Rights and Responsibilities
3. Total Quality Management
4. Risk management
5. Infection prevention and control
6. Hand hygiene
7. How to report
8. Medication errors

Patient safety information is
generic and basic.
Not standardized.
Principles of Patient Safety are
not reflected.



SPSC's
RECOMMENDATION

The Saudi Patient Safety Center DEVELOPS, ENDORSES, SUPPORTS CAPACITY BUILDING (AND PROMOTES REINFORCEMENT BY REGULATORY ENTITIES) OF A **STANDARD NATIONAL PATIENT SAFETY ORIENTATION PROGRAM FOR THE NEW EMPLOYEE.**



SPSC's
RECOMMENDATION

Mandatory topics to be included (in addition to the topics identified)

- Systems thinking and Human Factors Engineering
- Identifying, analyzing and mitigating risk of healthcare-induced harm to patients
- Medical devices
- The role of IT in Patient Safety
- Just Culture
- Workforce Safety (rights and responsibilities of healthcare professionals)
- Patient Empowerment (patients as co-designers/creators of self care)
- Basics on Disclosure Process and Roles
- Speak Up/ Patient Advocacy
- National and Local Reporting System

شكراً