# SPSC- WHOcc focused training session

## Strategies to establish and implement (HSPSC) at a National Level



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WHO Collaborating Center on Patient Safety Policies and Strategies

#### Introduction:

WHA72.6 global action on patient safety has been approved in 2019 requests the Member States for promoting a patient safety culture. Organizational culture determines the success of its patient safety initiatives, and the periodic analysis and review of the survey outcomes will be utilized to build robust action plans that will lead to enhance patient safety.

### **Description:**

This is a focused training session that will emphasize assessing assigned leaders and quality and patient safety directors within participated countries on how to be prepared well for the development and implementation of the survey at a national level, enhance staff engagement, highlighting the priorities and Areas for improvements, building action plans, using targeted interventions, and monitoring the success and improvement in existing perceived safety culture.

## **Objectives:**

- 1. To assist in the development and implementation of national initiatives for measuring and enhancing perceived safety culture within hospitals.
- 2. To establish and maintain a high-level engagement with quality and patient safety experts and leaders within Pakistan.
- 3. To promote patient safety culture and raise awareness.
- 4. To recommend strategies towards better staff engagement
- 5. To assist in building proper and effective action plans that will lead to enhance patient safety.





## **Activity Agenda:**

Time	Торіс
10 Min	Introduction and opening the session
40 Min	Hospital Survey on Patient Safety Culture: background, development,
	and implementation strategies
20 Min	How to engage target staff, and improve survey response rate
30 Min	Highlighting areas for improvements, and building a high-level
	targeted recommendation
30 Min	How to develop appropriate action plan
10 Min	Open discussion

For more information: Email: whocc@spsc.gov.sa Website: Click here



